

Privacy Policy

Last update: September 2024

Welcome to our Iscat English online foreign teacher platform (hereinafter referred to as "this platform"). We value your privacy and are committed to protecting your personal information. Please carefully read the following privacy policy to understand how we collect, use, disclose, and protect your information.

1. Information collection

We may collect the following types of information:

1.1 Personal Information

When you register, use this platform, or contact us, we may collect the following personal information:

full name

e-mail address

contact number

Username and password

Educational background and language proficiency (if applicable)

Payment information (processed through secure third-party payment)

1.2 Use of Data

We will automatically collect and store information about your use of this platform, including but not limited to:

IP address

Browser type and version

Visit time and date

Viewing pages and content

Types of devices used (such as mobile phones, tablets, computers)

1.3 Cookies and Tracking Technologies

We may use "cookies" and other tracking technologies to collect your usage information and preferences. You can refuse cookies through your browser settings, but this may affect your experience using this platform.

2. Information usage

The information we collect will be used for the following purposes:

Service provision: Register users and provide services.

User Management: Manage user accounts and verify user identities.

Education service improvement: Continuously optimize our courses and platform functions based on user feedback and usage data.

Customer support: Handling customer inquiries, complaints, and providing technical support.

Marketing: Sending you updates, promotional information, and related news about our services. You have the right to choose not to receive this information at any time.

Statistical analysis: Analyze usage patterns to improve user

experience and service quality.

Legal compliance: Comply with relevant laws and regulations and protect the rights of us and our users.

3. Information sharing

We promise not to sell or rent your personal information to any individual or entity. We may share your information in the following situations:

Service providers: We may collaborate with third-party service providers to support our operations. These service providers can only access your personal information within the necessary scope of providing services to us and are required to keep it confidential.

Legal requirements: In cases where required by laws and regulations, we may disclose your information to protect our rights, privacy, property, or security, as well as the rights, privacy, and security of others.

Business Transfer: If we engage in a merger, acquisition, or asset sale, your personal information may be transferred as part of the transaction.

4. Information security

We will take reasonable technical and management measures to protect users' personal information and prevent unauthorized access, disclosure, tampering, or destruction. We will regularly evaluate the

effectiveness of these measures.

However, any information transmitted via the Internet cannot be 100% secure, so we cannot guarantee the absolute security of your information during transmission.

5. Children's privacy

This platform is not designed for children under the age of 13. If we become aware that minors have provided us with personal information, we will take reasonable measures to delete the relevant data. If you are a parent or guardian and find that your child has provided personal information without your consent, please contact us promptly.

6. User Rights

You have the right to access, correct or delete the personal information we hold about you. You also have the right to withdraw your consent and object to our processing of your personal information. For information on how to exercise these rights, please contact us.

7. Update of Privacy Policy

We may update this privacy policy from time to time. We will notify you of any changes by posting updated privacy policies on our platform and sending you emails. Please review this policy regularly for updates.

8. Contact Us

If you have any questions, comments, or requests regarding this privacy policy, please contact us through the following methods:

E-mail: support@iscatcarbon.world

Thank you for using our Iscat English online foreign teacher platform.

We will be dedicated to serving you!